# Dual-Frame Landline/Cellular Telephone Survey Design 

James M. Lepkowski, University of Michigan<br>Sun-Woong Kim, Dongguk University<br>Frost Hubbard, University of Michigan<br>Charlotte Steeh, Georgia State University

2005 Joint Statistical Meetings
Minneapolis, Minnesota

## 1. Cell and Landline Phones

- Fixed line (Land line) coverage through mid1990's increasing modestly
- Cell phone growth (Kim \& Lepkowski, 2002)
- Cell only population: increasing coverage problem
- Tucker and Brick
- Steeh: including cell phones in a telephone survey
- Brick et al.: JPSM survey
- New technologies: VOIP
- POTS unless ported from cell phone


## Dual frames for telephone households

- Fixed line and cell phone numbers can be divided on frame

Fixed line \& cell (49.1\%)

- Overlapping coverage:

Cell only (6.3\%)
apping coverage.

## Dual frame sample selection/estimation

- Select sample from each frame, combine data through weights
- Select $\mathrm{n}_{\mathrm{L}}$ from Fixed line frame, $\mathrm{n}_{\mathrm{C}}$ from Cell
- Compute weights to compensate for unequal probabilities of selection across domains for telephone numbers:
- Cell only: $1 / \pi_{C}$
- Fixed line only: $1 / \pi_{F}$
- Fixed line and cell: $1 /\left(\pi_{C}+\pi_{F}-\pi_{C} \pi_{L}\right)$


## 2. Household selection: FHD

- Fixed line telephone samples: Fixed line frame (F) only
- All residential telephones in a household are household devices (FHD)
- Every eligible person within the household can be reached through every FHD
- Residential fixed lines in household ( $N_{F H D i}$ )
- Household weight: $\frac{1}{\pi_{F} N_{F H D i}}$


## Within household selection: FHD

- Eligible person level
- Select one eligible person from each household ( $N_{E i}$ )
- Person weight:

$$
\frac{N_{E i}}{\pi_{F} N_{F H D i}}
$$

## Cell only, personal device: CPD

- Cell only household
- Suppose the cell phone(s) is(are) only used as personal device(s) (CPD)
- Number of CPD devices: $N_{\text {CPDi }} \quad 1$
- Household level selection probability: $\overline{\pi_{C} N_{C P D i}}$
- Person level: person answering cell phone is chosen
- Person level probability: $\frac{1}{\pi_{C}}$


## Cell only, household device: CHD

- Cell only household again
- But there is only one cell phone used as a household device (CHD)
- Household level selection probability: $\overline{\pi_{C}}$
- Person level: select from among all eligibles in household
- Person level probability: $\frac{N_{E i}}{\pi_{C}}$


## Fixed \& cell mixed: FHD \& CPD

- Suppose we have one FHD and one CPD
- If the CPD is selected, that eligible person will report for the household, and themselves
- If the FHD is selected, one eligible (including the person with the CPD) is selected.
- Household probability:

$$
\pi_{F}+\pi_{C}
$$

1

- CPD person: $\frac{\pi_{F}}{N_{F H D i}}+\pi_{C}$
- All other eligible persons: $\frac{N_{F H D i}}{\pi_{F}}$


## 3. General framework: devices

- Mixed telephone devices
- Fixed household (FHD)
- Cell personal (CPD)
- Cell household (CHD)
- Shared devices
- Cell shared: more than one eligible person can be reached, but not all household eligibles (CSD)
- And Fixed shared device (FSD)
- Fixed personal device: not considered routinely
- Fixed person device (FPD) - not considered in telephone surveys before


## General framework: within household

- Select one eligible person in household, regardless of telephone devices
- Provides household level report
- Provides person level report
- Select one eligible person who uses the device selected
- Provides household level report
- Provides person level report


## Device and person array: 'use' indicator

|  | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Device 1 | 1 | 1 | 1 | 1 | 1 |
| Device 2 | 0 | 1 | 0 | 0 | 0 |
| Device 3 | 0 | 0 | 1 | 0 | 0 |
| Device 4 | 0 | 0 | 0 | 1 | 1 |
| Device 5 | 0 | 0 | 0 | 0 | 1 |

## Indicator variables

- $\delta_{i j}$ : denotes 'use' of device i by person j
- $\delta_{i}=\sum_{j=1}^{N_{E}} \delta_{i j}$ : number of eligibles using device i
- Among $N_{E}$ total eligible persons
$-\delta_{j}=\sum_{i=1}^{N_{D}} \delta_{i j}:$ number of devices used by person j
- Among $N_{D}$ devices in the household


## Person level weight

- Weight for selected person j :

$$
\frac{1}{\sum_{i=1}^{N_{D}} \frac{\delta_{i j} \pi_{i}}{\delta_{i}}}
$$

- $\pi_{i}$ is the probability of selection of device i


## Illustration: FHD, CPD, and CSD

|  | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| FHD | 1 | 1 | 1 | 1 | 1 |
| CPD | 0 | 0 | 1 | 0 | 0 |
| CSD | 1 | 1 | 0 | 0 | 0 |

## 4. Application: GSU Survey (Steeh)

- National Science Foundation sponsored survey
- Investigated use of cell telephones and feasibility of 'calling' cell telephones by RDD
- Sample design
- Fixed line phone sample: RDD with FHD
- Cell phone samples: RDD of cell phone numbers
- Treat all devices as CPD for respondent selection
- Under certain assumptions, can determine CPD \& CSD as well
- Completed interviews $(1,564)$
- RDD: 743
- Cell: 821


## GSU survey weights

- Combining two frame survey into single national telephone survey
- Two types of weighting
- FHD, CPD, and CHD
- FHD, CPD, CHD, and CSD
- No non-response adjustment
- Poststratification
- Bureau of the Census June 1, 2003 projection
- Age groups by gender


## GSU questions on devices \& persons

## QCONV:

Do you live in a household that has at least one conventional fixed line telephone, that is a telephone that is connected to a telephone outlet and is also called a land line or home telephone?
$\square$ Yes
$\square$ No

QMORE:
Excluding all cellular telephones and pagers, how many different fixed line telephone numbers will reach your household?

## GSU questions on devices \& persons

## QUSECELL:

Do you ever use a wireless, cellular, or mobile phone?
$\square$ Yes

- No

QOWNCELL:
Do you personally own, lease, or rent a cellular phone?
$\square$ Yes
ano
QUSE:
Who uses the cell phone most of the time?
$\square \mathrm{Me}$
$\square$ Spouse
CChild under 18
Domeone else in the same household
Someone else who does not live in the same household
$\square$ Phone is in common use

## GSU questions on devices \& persons

## QOTHER:

In addition to your phone, how many other cellular telephones are there in your household?

QUSE2 (QUSE3 and QUSE4):
Who mainly uses this phone?
$\square \mathrm{Me}$
$\square$ Spouse
$\square$ Child
Someone else
$\square$ Phone is in common use

Devices by household: cell phone survey

| Cell only <br> households | CPD | 80 | $9.7 \%$ |  |
| :--- | :--- | ---: | :--- | :--- |
|  | CHD | 9 | 1.1 | $11.9 \%$ |
|  | CPD \& CHD | 7 | 0.9 |  |
|  | Other combinations | 2 | 0.2 |  |
|  <br> Landline <br> households | CPD \& FHD | 620 | 75.5 |  |
|  | CHD \& FHD | 23 | 2.8 | 88.1 |
|  | CPD, CHD \& FHD | 42 | 5.1 |  |
|  | Other combinations | 38 | 4.6 |  |

## Devices by household: landline phone survey

| Landline <br> only | FHD | 208 | $28.0 \%$ | $28.0 \%$ |
| :--- | :--- | ---: | :--- | :--- |
|  <br> cell | CPD \& FHD | 428 | 57.6 |  |
|  | CHD \& FHD | 34 | 4.6 | 72.0 |
|  | CPD, CHD \& FHD | 31 | 4.2 |  |
|  | Combinations | 42 | 4.7 |  |




UNIVERSITY OF MICHIGAN INSTITUTE FOR SOCIAL RESEARCH


## Program in Survey Methodology






UNIVERSITY OF MICHIGAN INSTITUTE FOR SOCIAL RESEARCH

Socint Serience trative Publich mienest

## Program in Survey Methodology





## 5. Questions about eligible persons

## PERSON:

How many people, including yourself, answer (use) this telephone number for personal calls?
(IF OTHER PERSONS) Please tell me first name of each of the other persons.

1. $\qquad$
2. $\qquad$
3. $\qquad$
(RESPONDENT SELECTION)

## Questions about devices

## OTHER:

Are there any other phone numbers where you can be reached for person calls?
] Yes
] No
(IF YES) How many?
(IF ONLY ONE) Is that number a cell phone or a landline phone?

- Cell
- Landline/fixed

How many people, including yourself, use that telephone number for personal calls?

## Questions about devices

USE1:
For the first of those numbers, is it a cell or a landline phone?
$\square$ Cell Landline/fixed

How many people, including yourself, use that telephone number for personal calls?

USE2, USE3, USE4:
For the first of those numbers, is it a cell or a landline phone? CCell
Landline/fixed
How many people, including yourself, use that telephone number for personal calls?

## 6. Research questions

- Coverage and accuracy of device questions
- How well can individuals answer such questions?
- Integrating new technologies: VOIP
- Alternative dual frame allocations: optimal?
- Distribution of weights: potential increase in variance due to weighting
- Response rates by frame

